



Volvo Trucks. Driving Progress

# VOLVO UPTIME PROMISE

## OUR PROMISE TO DELIVER MAXIMUM UPTIME TO YOUR BUSINESS

A new addition to our Gold service agreement, Volvo Uptime Promise is designed to give you extra protection against unplanned standstills. If you experience an unplanned stop, we promise to have you back on the road within 8 hours – from anywhere within Australia. From the moment you log the stop with Volvo Action Service, the clock starts. If it takes longer than 8 hours, we start compensating you.

In order to make this as simple as possible for you, all administration is taken care of via your local dealer.

### VOLVO UPTIME PROMISE and VOLVO GOLD SERVICE AGREEMENTS

Volvo Uptime Promise is an extra service offered on the Volvo Gold Service Agreement.

#### BENEFITS

- ✓ Safe, dependable repairs carried out by highly skilled Volvo technicians
- ✓ Financial compensation if the repair takes longer than 8 hours
- ✓ Assurance against unplanned standstills
- ✓ Minimum loss of time and income
- ✓ Maximum uptime



BACK ON THE  
ROAD WITHIN  
**8 HRS**  
OR WE PAY YOU\*




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REPAIR < 8 HOURS



-  Dealers - Sales, Service and Spares
-  Dealers - Service and Spares
-  Customer Service Centres - Service and Spares



## PEACE OF MIND - WHEREVER YOU ARE IN AUSTRALIA

Volvo Uptime Promise applies Australia-wide. Backed by Australia's largest dealer network, you're always close to a Volvo workshop. Any work carried out is performed by technicians who are specialists in Volvo trucks, and they always use genuine Volvo parts.

## FOR MORE INFORMATION

Contact your local Volvo dealer for more information on Volvo Uptime Promise and Volvo Gold Service Agreements.

\*Available to customers with Gold Service who elect to receive the Uptime Promise Compensation ('Compensation'). Exclusions apply to certain types of breakdowns. Full terms and conditions available at [volvotrucks.com.au](http://volvotrucks.com.au). Truck not available for purchase as pictured. Volvo reserves the right to modify or change this offer.

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